

GREATER MANCHESTER VCSE DEVOLUTION REFERENCE GROUP

Inclusive Economy case study: Anchor Removals



Anchor Removals aims to exceed its customers' expectations, care for its team and deliver for society.

Anchor Removals is a private limited company, incorporated in 2008. It became a member of the co-operative moving group [Britannia Movers International](#) in 2009.

Anchor Removals specialises in furniture relocation logistics, both residential and business. It caters for local and long-distance in the UK, full and part loads in Europe, full and part container freight worldwide, specialist container storage, professional packing and furniture protection services, and heavy lifting.

Anchor Removals seeks to show care and not put money before compassion and selflessness. Its commitments to the community and to the environment are: employment of 100% within 15 miles of its operating base; deliver and support programmes that address economic inequalities within society; reduce its carbon footprint; engage with young people in the community; pay over the real Living Wage; work with Reuben's Retreat to support people experiencing bereavement; and supporting local voluntary sporting institutions with physical, technical and financial help.



The key challenge facing Anchor Removals in making a positive impact is that the furniture relocations, storage and overseas relocations industry is renowned for 'casual', seasonal, sub-contract and cash in hand resources, and has an inertia against change. While experiencing unpredictable hours of work, many industry workers are on 'zero hours' terms and without training, leaving them often in debt and reliant on cash in hand payments from secondary jobs. Anchor Removals has found that formal tenders from either the public or private sectors are much more interested in price than quality.

Anchor Removals makes things work effectively through good employment. 40% of employees were previously unemployed and 30% formerly in the 'cash in hand' economy. Anchor Removals pays all staff at least the [real Living Wage](#) and operates no 'zero hours' contracts. It runs a salary scheme and all employees are in the company pension scheme. This creates a secure environment, stable family circumstances, and job security as far as is possible, leading to much less illness and better lifestyle choices. In 2018, the average sick leave per employee at Anchor Removals was just three days.

Further details at <http://www.anchorremovals.co.uk/>