

Salford

Who is eligible for support

Salford's Household Support Fund is not means-tested, and Salford residents do not need to be in receipt of benefits to apply. It is for anyone that has a financial need, however, applicants will need to provide evidence that they do not have the funds themselves to purchase the items requested.

A proportion of the fund has been allocated to third-sector organisations and community-based food schemes to support increased demand whilst ensuring residents have access to assistance in a range of formats. Salford CVS has been awarded funding as grants to current food and fuel-related schemes where additionality can be delivered.

Households	Form of support
Open to anyone with an identified need for financial support	Awards for food fuel and related costs via Salford Assist, the amount of the award varies depending on need.
Families	Allocation of food vouchers to families on Free School Meals Investment in the Healthy Holidays scheme.
Older people and people with learning difficulties	Awards to older people via the adult social care teams, amount depends on the identified need of the resident. Open to any resident whom social care staff are in contact with or made aware of.

Application process

There is an application process, various information is required to complete the application such as current energy supplier, a recent bank statement and Universal Credit Journal (where applicable).

The HSF has been set up within the council as a discretionary fund in order to provide as much support to residents as possible, particularly those who may not engage with other services. This has been bolstered by providing a holistic approach to individuals applying for the fund, signposting them to relevant services across the city that can provide additional long-term assistance dependent on their situation.

How often can I apply?

As the scheme is discretionary, this is looked at on a case-by-case basis. Where residents are reapplying, however, staff undertake a holistic assessment with the individual to understand their circumstances and causes for reapplication. Referrals to support services are made with residents consent i.e Welfare Rights, Debt Advice, Council Tax services voluntary schemes and other support schemes

Can you reapply if you have been awarded previously?

Yes

When will I receive my support?

If urgent, support is received within 48 hours. Alternatively, due to the high demand, if non-urgent it may take a couple of weeks.

Link to website

[Household Support Fund-Salford](#)

Leaflets are available in a variety of languages and targeting information to particular places such as GP practices.

Contact information

If you need help completing the application form or want to speak to a member of the team you can call 0800 011 3998. The phone line is free and is available Monday, Wednesday and Friday from 10am to 12pm (excluding bank holidays). You can also visit your local gateway centre or Broughton Hub if you need support with the application and staff will be able to help. [Find your nearest centre and the opening hours.](#)

If you require any further information, please email: [**HSFapplications@salford.gov.uk**](mailto:HSFapplications@salford.gov.uk)