

Tameside

Who is eligible for support

The Household Support Fund is open to residents of Tameside in low-income households. This is determined through either: confirmation from DWP records of entitlement to free school meals or free prescriptions; confirmation of receipt of benefits including income-related benefits, tax credits, Council Tax Reduction, Carer's Allowance & Universal Credit, or an equivalisation calculation based on income, for in work households where benefits are not claimed.

Households	Form of support
Providing support households in the most need particularly those including children and pensioners who would otherwise struggled with energy bills, food and water bills.	Food: Assistance can be provided to eligible applicants to purchase food limited to £25 per person in each household
	Energy & Water: Support can be provided for gas, electric and water bills - these payments are capped at £100 per household and only one payment can be awarded per household from this scheme. For payments requested to be made directly a recent copy of your bank statement will be required to demonstrate you do not have sufficient funds.
	Essentials linked to energy & water: Assistance can be provided to eligible applicants limited to £50 per person in each household. This can be requested to provide support with essentials linked to energy & water including, but not limited to, sanitary products, warm clothing, blankets & essential household equipment (where this cannot be sourced through other provision).

Applicants can also apply for one off payments in exceptional circumstances for the categories below, where all other avenues of support have been considered and/or exhausted. All awards will require sign off from the Director of Place or a delegated senior manager. Additional information and evidence will also be requested and will take additional time to assess

Wider essentials: requests for wider essentials can be made on a discretionary basis and additional evidence of support required may be requested, this may include support with other bills.

Household Costs: In exceptional cases of genuine emergency a request can be made to support housing costs where existing housing support schemes do not meet the exceptional need. This cannot be used to provide mortgage support under the guidance set by DWP.

Application process

Self-referral via online application form via the website: [Household Support Fund \(tameside.gov.uk\)](https://www.tameside.gov.uk) (Currently closed due to level of funding). Drop in support sessions are running twice a week for those who cannot apply online, they can visit the session and complete an application form with an advisor. This is in Tameside One Tue & Thur mornings from 9.30-12.30

How often can I apply?

Only one payment can be made, per household, per month.

Can you reapply if you have been awarded previously?

Yes, however, duplicate applications received within the same month will not be approved.

When will I receive my support?

Once the application is approved, payment is processed and takes 2-5 working days to reach the account. Processing time varies depending on what information has been provided by the applicant and if any further details need to be requested to complete an assessment. Checks are in place to mitigate fraudulent applications.

Link to website

[Household Support Fund-Tameside](https://www.tameside.gov.uk)